



## Accessibility Statement

### About This Statement

This accessibility statement applies to the website of Willaston Parish Council at <https://willastonparishcouncil.org.uk>. It explains the current accessibility status of the website and the steps the Council is taking to address this. This statement was prepared on 17th March 2026. It was last reviewed on 17th March 2026.

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### Compliance Status

This website is currently non-compliant with the Web Content Accessibility Guidelines (WCAG) version 2.2 AA standard and does not fully meet the requirements of the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Willaston Parish Council acknowledges that the current website does not meet the required accessibility standards. We take this obligation seriously and are actively working to resolve this situation.

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### What We Are Doing to Address This

The Council has resolved to replace the current website with a fully compliant alternative. The new website will be delivered by a specialist sector-specific platform used by parish and town councils, which is built to meet WCAG 2.2 AA standards and the requirements of the 2018 Accessibility Regulations.

The platform provider will be confirmed at the Council's meeting on 31st March 2026, following which work to establish the new website will begin. The Council aims to have the new, fully compliant website in place by May 2026.

In the meantime, if you require any information from this website in an accessible format, please contact us using the details below and we will do our best to assist you promptly.

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### Requesting Information in an Accessible Format

If you need information from this website in a different or accessible format — for example, large print, easy read, or an accessible PDF — please contact the Clerk:

- Email: [clerk@willastonparishcouncil.org.uk](mailto:clerk@willastonparishcouncil.org.uk)
- Telephone: 07355 282721

We will consider your request and aim to respond within 14 days.

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### Help With Using Your Device

AbilityNet provides free advice on making your device easier to use if you have a disability or impairment. Visit: <https://abilitynet.org.uk/>

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### Reporting Accessibility Problems

If you experience accessibility problems with this website, or if you find that content is not meeting your needs, please contact the Clerk using the contact details above. We welcome feedback and will do our best to assist you promptly.

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### Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. If you are not satisfied with how we respond to your complaint, you can contact the Equality Advisory and Support Service (EASS).

Visit the EASS website: <https://www.equalityadvisoryservice.com/>

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### Contacting Us

For general enquiries, to report an accessibility issue, or to request information in an accessible format, please contact the Clerk to Willaston Parish Council:

Email: [clerk@willastonparishcouncil.org.uk](mailto:clerk@willastonparishcouncil.org.uk)

Telephone: 07355 282721 Website: <https://willastonparishcouncil.org.uk/>